

Business and innovation support for SMEs

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> Marshall Hsia DG Enterprise and Industry European Commission







EU SME Policy Context

Competitiveness and Innovation Framework Programme (2007-2013): to contribute to the competitiveness and innovative capacity of the Community, paying particular attention to the needs of SMEs

'Europe 2020' flagship initiative on an industrial policy for the globalisation era: to improve the business environment, notably for SMEs, and to support the development of a strong and sustainable industrial base able to compete globally.

Small Business Act (SBA): package of 10 politically-binding principles with legislative and non-legislative measures covering SME priorities and more. European Council supports the full implementation of the SBA Action Plan.



SME facts and figures

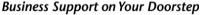
- EU has 21 million SMEs (<250 persons)
- 99% of all EU enterprises
- 58% of the Union's total economic added value
- 90 million jobs (67% of private employment)
- SMEs are
 - adaptable with flexible structures
 - key generators of employment
 - important source of innovation
- <u>but</u> Europe still lacks entrepreneurship



Enterprise Europe Network: a network of excellence

- The largest European network
 offering high quality business and
 innovation support services, mainly to
 the benefit of SMEs
- For the first time ever, all major players of the business support community join forces to offer a onestop service for enterprises
- Implementation of the 'No-wrongdoor' principle
- The broadest range of tailored services for SMEs in the EU and beyond







Key facts and figures on the Network

- Start: 2008, long-term perspective until 2013
- **600 organisations** involved in the Network: mix of regional chambers of commerce, technology and innovation agencies, sector associations, development agencies.
- Centres in 48 countries including EU27, European Economic Area (Norway, Iceland), Candidate Countries (Turkey, Croatia, FYROM), other countries including Bosnia Herzegovina, Montenegro, Switzerland, US, Russia, China, South Korea, Japan, Israel, Chile, Egypt, Syria, Armenia, Morocco, Mexico.
- More than 4.000 experienced staff
- 2.000 partnership agreements concluded annually
- 4.000 local events organised annually on SME-related topics
- €320 Million Community contribution for supported projects until 2013



Key Network services

- Facilitating SMEs' awareness raising and access to information on Community legislation and programmes and promotion of SME participation in them
- Making for SMEs the sounding board for future EU policies through feedback functions
- Disseminating best practices, innovative ideas
- Helping SMEs to expand to new markets, to find cooperation partners, to fully exploit the opportunities of the internal market
- Facilitating technology and knowledge transfer, partnership building between the various actors, innovation services, improving innovative capacity of SMEs
- Increase R&D activities of SMEs by assisting participation in FP7



The Network's value chain

Entreprise Europe Network

SERVICES



SME COMPETITIVENESS

HAVING ACCESS TO MARKETS HAVING ACCESS TO KNOWLEDGE

HAVING INNOVATIVE CAPACITY

HAVING PARTNERS & ACCESS TO NETWORKS



GROWTH

MORE JOBS

MORE SALES

MORE INVESTMENTS



The Network's results since 2008

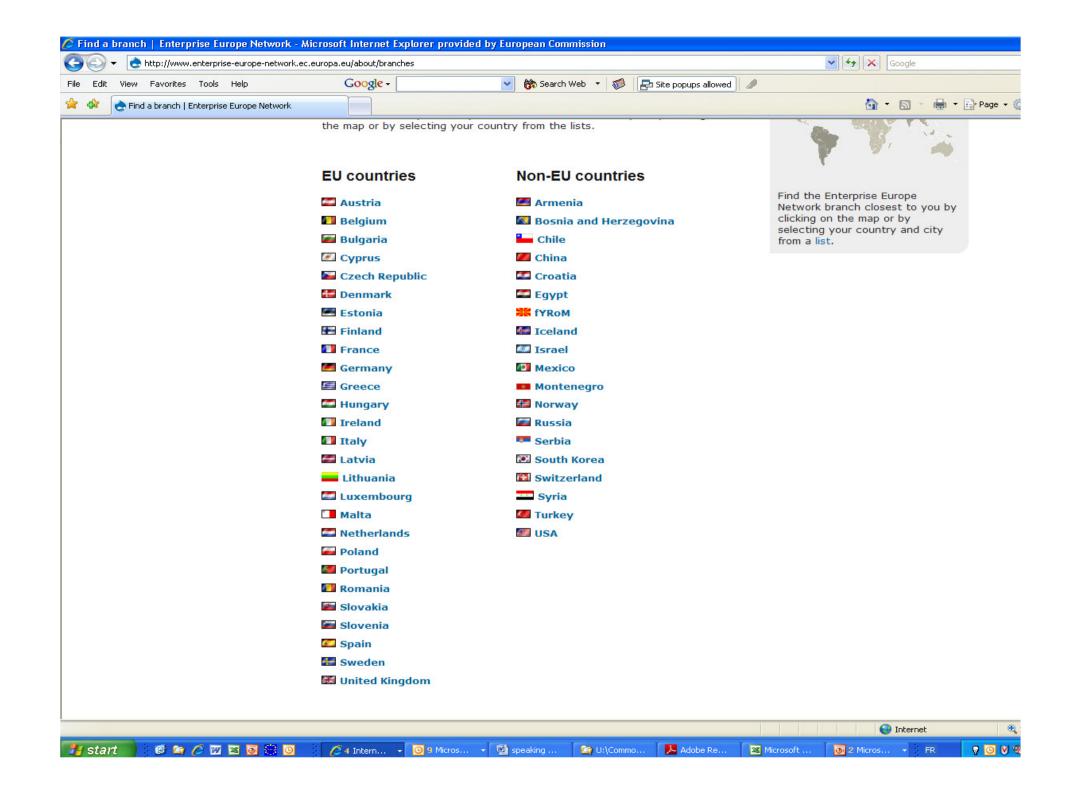
- Helped businesses to sign over 4,300 partnership agreements
- Organised international brokerage events for over 30,000 companies
- Local events for half a million companies
- Over 250,000 technology and company reviews, IPR, financing & funding
- 9000 SMEs consulted via feedback and panels
- Information and services used by over 2.5 million SMEs



Unique worldwide coverage

- Full coverage throughout all EU regions
- Partner offices in key markets for EU SMEs (e.g. China, Russia, Japan), many established without funding under Art. 21.5 (CIP)
- Current coverage of 48 countries: EU27, EEA (Norway, Iceland), Candidate Countries (Turkey, Croatia, FYROM), Bosnia Herzegovina, Montenegro, Serbia, Switzerland, US, Russia, China, South Korea, Israel, Chile, Egypt, Syria, Tunisia, Armenia, Mexico, Japan.





Enterprise Europe Network in the USA

The Enterprise Europe Network currently has **four partners** covering the USA:

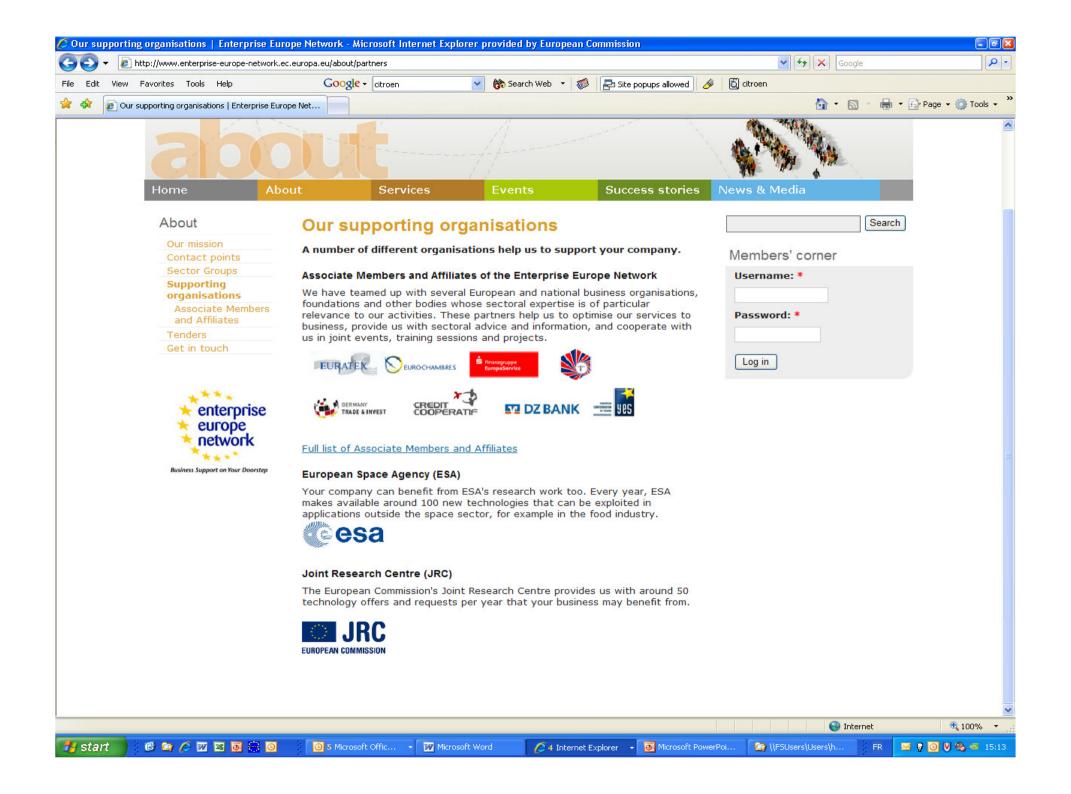
- RTI International
- NineSigma
- European American Business Organization
- Intrasoft International



Future extension

- Latest additions: Japan, SE China, W China
- Proposals in pipeline: Ukraine, Canada, Australia, Brazil, Morocco, Moldova
- Internationalisation of the Network: immediate priorities are submissions from remaining BRICs and ENP countries

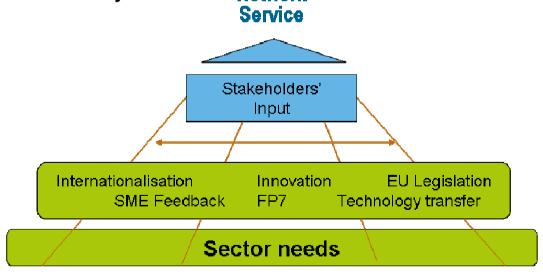




Sector Groups

- Structured support to SMEs in specific sectors
- Sectoral approach, demand-driven, bottom-up
- Principle of "No wrong door": SMEs can contact any Network partner to get access to all the services of the Network
- In addition, specialised services provided for companies in specific sectors of activity

 Network





The Network's 17 Sector Groups

- Agrofood
- Automotive, Transport and Logistics
- Biotech, Pharma and Cosmetics
- Chemicals
- Creative industries
- Environment
- Healthcare
- ICT Industry and Services
- Intelligent Energy

- Maritime Industry and Services
- Materials
- Nano- and Microtechnologies
- Services and Retail
- Space and Aerospace
- Sustainable Construction
- Textiles
- Tourism and Cultural Heritage

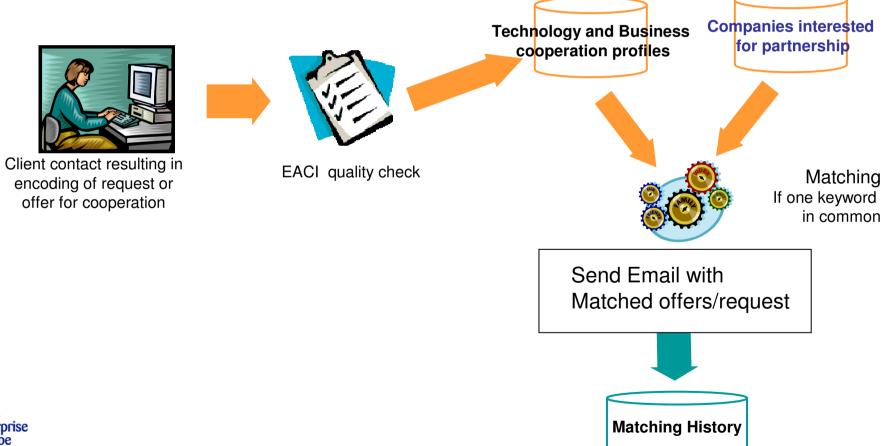


Tools for internationalisation and innovation support

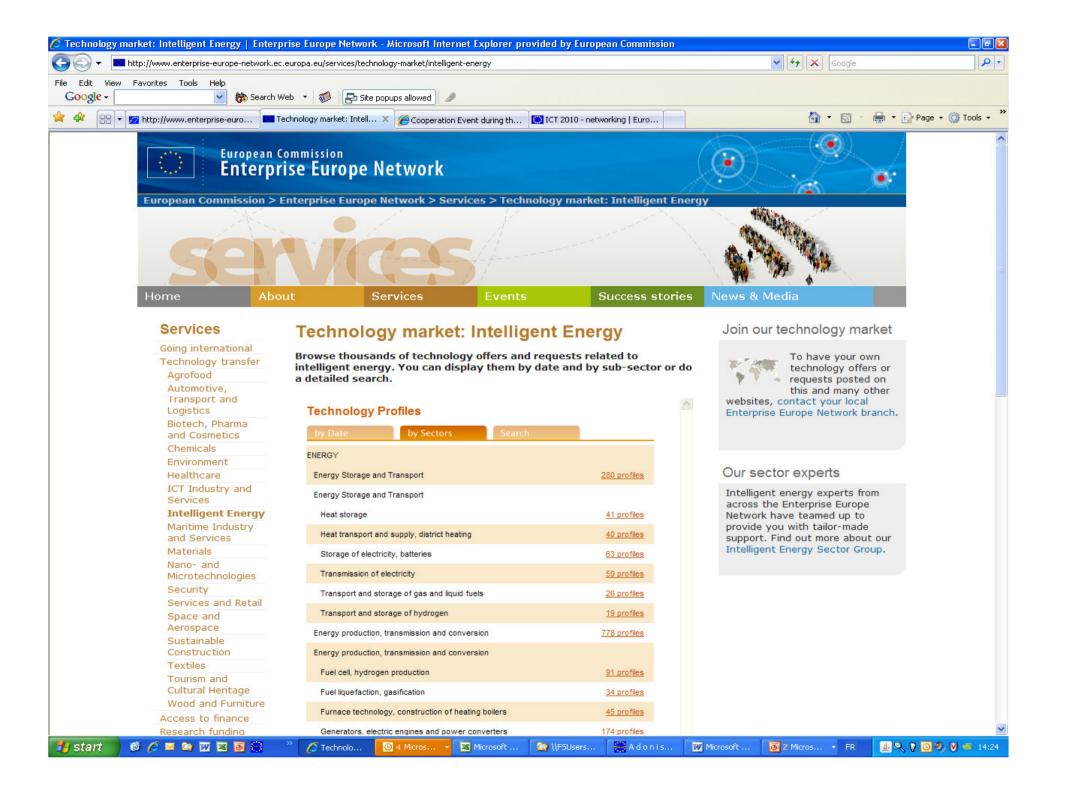
- Cooperation databases with over 12,000 active profiles
 - Bulletin Board Services (BBS) to disseminate technology offers and requests.
 - Business Cooperation Database (BCD) to help firms find partners for <u>commercial cooperation</u>
- Automatic matching tools and robots to alert over 30 000 clients of matching profiles



Automatic Matching and dissemination







SME Feedback to the EC

- Feedback from SMEs on existing legislation, policies, programmes, etc.
- Priority areas set for 6-month periods
- Feedback on continuous basis, screening and transmission of cases to EC by the Network
- Direct access to database for EC officials



Business Panels

- Targeted consultation of SMEs on forthcoming legislation
- Strong geographical coverage, high response rates from target group
- For ex-ante impact assessments, SME Test, public consultations, etc.
- Based on bespoke SME-friendly questionnaire
- Panels organised by Network partners



Information & contacts

- Small Business Portal <u>http://ec.europa.eu/small-business/index_en.htm</u>
- SBA http://ec.europa.eu/enterprise/entrepreneurship/sba_en.htm
- Enterprise Europe Network

 http://www.enterprise-europe network.ec.europa.eu/index en.htm

